

### **Safeguarding Support for Parents and Carers**

If you're worried about a child or need advice, please contact us or one of these organisations can help:

## ♦ NSPCC - Child Protection Helpline (National, 24/7)

For expert, confidential advice about any concern for a child.

- **Call:** 0808 800 5000
- ☑ Email: help@nspcc.org.uk
- MSPCC Reporting Abuse & Keeping Children Safe
- The NSPCC Helpline is available **24 hours a day, 7 days a week** for anyone worried about a child.

## ◇ Buckinghamshire Safeguarding Children Partnership – "How to Get Help"

Local information and services for parents and carers in Buckinghamshire.

- ⊕ How to Get Help Bucks Safeguarding Children Partnership
- → Practical guidance, local support, and signposting to family centres and courses.

# ♦ Buckinghamshire Council – Report a Concern / Emergency Duty Team

If you believe a child may be at risk of harm:

- Report a Concern Buckinghamshire Council
- First Response Team (office hours): 01296 383 962
- **Emergency Duty Team (out of hours/weekends):** 0800 999 7677
- For urgent safeguarding concerns in Buckinghamshire.

#### ♦ UK Safer Internet Centre – Parents & Carers

Guides and resources to help keep children safe online.

- Parents and Carers UK Safer Internet Centre
- Easy tips on starting conversations about online safety, setting boundaries, and encouraging positive internet use.

#### Family Lives – Parenting and Family Support

National charity supporting families with all aspects of parenting, wellbeing, and safeguarding.

- Family Lives Parenting & Family Support
- **Helpline:** 0808 800 2222 (Mon-Fri 9 am-9 pm, Sat-Sun 10 am-3 pm)
- Offers free advice via phone, chat, and online resources.

# Operation Encompass – Working Together to Support Our Children

Our school takes part in **Operation Encompass**, a national initiative that helps us support children and young people who may have been affected by domestic abuse. Through this partnership between the police and schools, we receive a confidential notification (known as an *Encompass notification*) if one of our pupils has been involved in or affected by a domestic incident.

This information enables us to offer appropriate help and support to children and their families as soon as possible. We want all our families to be aware of this arrangement and to know that we are here to listen, offer support, and help in any way we can.

For more information about Operation Encompass, please visit <a href="https://www.operationencompass.org">www.operationencompass.org</a>, or speak in confidence to our Designated Safeguarding Lead.